SHIPPING AND DELIVERY TIMES

Valentus Global Enterprises Inc. is committed to delivering all orders to our customers in the quickest and most efficient delivery time possible.

Estimated Delivery Time (Business Days)

United Kingdom: 1 - 2 Days

Europe: 2 - 3 Days

Kazakhstan: 5 - 7 Days

Australia & New Zealand: 6 - 8 Days

Canada: 3 - 4 Days

United States: 2 - 4 Days

South America: 3 - 4 Days

The delivery times stated above are shown in business days. Each delivery time is calculated based on the estimation of time required from warehouse collection to reach the final destination.

The listed delivery times are subject to change with or without notice and are for guidance/estimation only. Please note these estimated delivery times are in reference to our contracted carriers. Any additional local carriers which may be utilised by our contracted carriers could require additional transit time.

At peak times please allow 5-7 business days for your order to arrive with the exception of holidays, high traffic promotions, and unforeseen circumstances.

The above timelines are from the time you receive your shipping confirmation and does not include any unexpected Customs delays.

Country specific duty and taxes are the responsibility of the customer and / or affiliate. Valentus Global is not responsible for customer holds or destruction of products related to a countries specific border and protection requirements. The purchase and shipment of products into countries where Valentus Global is not registered is at the risk and responsibility of the affiliate and/ or customer. Valentus Global reserves the right to investigate lost or stolen refund claims for 30 days.